Government of South Australia

Department of Education and Children's Services

WHAT TO DO IF YOU THINK YOUR CHILD MAY NEED EXTRA HELP WITH LEARNING

WHERE CAN I GET HELP?

Before starting at preschool:

If you have concerns or if your child has been assessed as having a disability and/or a learning difficulty:

- make a time to speak with the preschool director,
- take all reports and information about your child with you,
- you can take a friend or relative to help your discussion. An interpreter can be organised.

At preschool or school:

If you have any concerns about your child's learning needs:

- speaking to your child's teacher is a good starting point,
- give examples of your concerns,
- organise a time to meet,
- ask the teacher to tell you about your child's educational progress or ask them to review their progress and then make a time to discuss this with you,
- If you are still concerned, you may wish to meet with the preschool director or school principal.

If you still need more information about the support available to your child, you can ask District Support Services for help.

District Support Services

The department has four groups of district offices in Adelaide that provide support services for metropolitan and country preschools and schools. You can phone a district office and ask to speak about support services for your child.

East District office	**Phone:**	**(08) 8366 8800**
North District office	**Phone:**	**(08) 8256 8111**
South District office	**Phone:**	**(08) 8207 3700**
West District office	**Phone:**	**(08) 8416 7333**

Families living in the country can phone the toll free number (1800 222 696) and you will be directed to the relevant district office.

SPECIAL NEEDS EDUCATION HELPLINE
Phone: 1800 222 696

An additional service is now available for families who are concerned about the education of their child with a disability and/or a learning difficulty. If you have concerns and have not been able to resolve them at the local level please ring this number.

More information for families

The answers to the questions most frequently asked (FAQs) by parents about their child with a disability and/or a learning difficulty can be found on the department's website at:
www.schools.sa.gov.au/schlparents/

Resources

Parents and caregivers can borrow curriculum resources for children with disabilities and learning difficulties through the Special Education Resource Unit (SERU).
Phone: (08) 8235 2871 or
http://web.seru.sa.edu.au

Learning Difficulties Support Team

The Learning Difficulties Support team is a service for families and educators that provides information, advice, training and development to support children and students with learning difficulties/learning disabilities.

Families can speak with members of the team about learning issues related to their own child and can receive support to work with the school in planning for their child's learning needs.
Phone: (08) 8226 1769